

Terms & Conditions: Panto For All Campaign

- 1. **Eligibility**: Open to all charities and organisations dealing with disadvantaged families within the Midwest of Ireland, covering Clare, Limerick, and Tipperary.
- 2. **Group Size**: Each organisation may be awarded up to a maximum of 40 Tickets.
- 3. **Supervision**: Anyone under the age of 18 must be accompanied by an appropriate adult (at least one adult for every 10 children).
- 4. **Transport**: It is the responsibility of each group to organise their own transport to and from the event.
- 5. **Pantomime Show Dates**: Tickets will be awarded for one of the below shows subject to availability. We will endeavour to facilitate your choice, however this will be subject to availability.

January 3rd Tuesday @ 2 pm (Relaxed Performance). January 8th Wednesday @ 6.30pm January 9th Thursday @ 10 am January 9th Thursday @ 6.30 pm January 10th Friday @ 6.30pm

- 6. **Attendance and Punctuality**: Groups should arrive on time for their scheduled show and must adhere to the timings to ensure smooth operations
- 7. **Safety Compliance**: All participants must comply with safety regulations and guidelines as set by UCH.
- 8. **Behaviour**: Groups are expected to ensure that children are supervised at all times.
- 9. **Cancellations**: In case of cancellations, the organisation must notify Box Office 061-331549 at least 24 hours in advance or earlier if possible, so we may offer your tickets to another deserving family or organisation.
- 10. **Liability**: The event organisers are not responsible for any injuries or accidents; it is advised that each group has its own insurance coverage.
- 11. **Panel Decision:** The decision of the panel is final, Representatives from the University Concert Hall, Specsavers, and an independent panel member will make the final decisions on beneficiaries.
- 12. **No Exchange**. Tickets are non-transferrable and cannot be exchanged for cash or other UCH events.
- 13. **Deadline Date:** for receipt of applications will be October 18th, 2024.

By adhering to these simple guidelines, we can ensure a smooth and enjoyable experience for all participants. Organisations and groups who are chosen will be notified by 31st October 2024.

Wishing you the very best of luck.